

Students FAQs

Q1: [What's the function of the My Account link for my PageOut® course?](#)

Q2: [If I already have a PageOut® student account, may I use it for my other course web sites as well?](#)

Q3: [When I register to setup my PageOut® account in "Student Registration", I receive the following error message: "Error: User ID already exists. Please choose another."](#)

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Q1-What's the function of the My Account link for my PageOut® course?

A: You can update your [PageOut®](#) account information and change your password.

Q2-If I already have a PageOut® student account, may I use it for my other course web sites as well?

A: Yes, you may use you're the same student account in any PageOut® courses that are offered. When you click on "Student Registration", go to the second option to enter your existing User Id and Password to register.

Q3-When I register to setup my PageOut® account in "Student Registration", I

receive the following error message: **“Error: User ID already exists. Please choose another.”**

A: The User ID that you have selected already exists in PageOut®. Please create another User ID.

Q4-What happens if I forget my password?

A: If you have forgotten your password,

- Please click on the “Student Registration” link.
 - At the bottom of the page there is a link that reads, “If you would like to view your existing account information, please [click here](#).”
 - Under the login dialog boxes, click on the “If you have forgotten your password, please [click here](#).”
 - Enter your User ID and Email Address to receive an email with your password. (**Note:** If your User ID and Password verify correctly, an email will be sent to the verified email address.)
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Q5-Does PageOut® offer a “cookie test page” since I’m not too sure if my cookies settings are properly set?

A: Yes, we do offer a “cookie test page” in PageOut®.

- Please click on the “Student Registration” link.
 - At the bottom of the page there is a link that reads, “If you would like to view your existing account information, please [click here](#).”
 - Under the login dialog boxes, click on the “If you would like to check your browser's cookie settings, please [click here](#).”
 - Click the "Test Cookies" button below to test whether your browser is accepting the PageOut® session cookie. Without accepting the session cookie, you may not be able to access all portions of PageOut®.
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Q6-What is my limit for the amount of characters that I could place in the dialog boxes for the PageOut® Student Homepages?

A: Your information will be limited to 4000 characters or less per field.
