

General FAQs

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Q1-What is PageOut®?

A: PageOut® is McGraw-Hill's custom course website development tool. PageOut® provides you with your own personal website complete with a unique URL to give to your students.

Q2-What texts can I use with PageOut®?

A: PageOut® can be used with all McGraw-Hill texts.

Q3-Is there a fee to use PageOut®?

A: PageOut® is free with the adoption of any McGraw-Hill textbook.

Q4-What technical skills do I need in order to use PageOut®?

A: All you will need is an Internet browser. The easy-to-use template design saves time and requires no knowledge of HTML.

Q5-How do I get a user id and password for PageOut® access?

A: Your Publisher's Representative will collect your contact information, book title, and course enrollment. He or she will then provide you with a User ID and Password.

Q6-Whom do I contact if I have forgotten my PageOut® user id and password?

A: U.S. and Canadian customers, please call 800-634-3963 ext. 5025. International customers, please contact your local Publisher's Representative.

Q7-Whom do I contact with general questions regarding PageOut®?

A: U.S. and Canadian customers, please call 800-541-7145.

Q8-What is the PageOut® Service Offer?

A: Through a special offer we will create your website for you. A Product Specialist will input your course information and arrange a 30-minute phone call to go over the specifics

of your Website.

Q9-How can I participate in the PageOut® Service Offer?

A: Simply let your Publisher's Representative know you are interested.

Q10-How will PageOut® help me teach my courses?

A: PageOut® is geared towards teaching and learning. Here are some of the key benefits:

- **PageOut®** provides a rich set of resources, such as course content, computerized test banks, and the ability to add the Online Learning Center if available for any course title you select. These resources will help in getting your course started.
 - External web resources can be easily implemented into your course via web links.
 - Integration of online tools for communication such as the Discussion area provides for communication between the instructor and the students throughout the semester.
 - **PageOut®** can be accessed via internet browser connection. This means that both the instructor and the students can access the course materials 24 hours a day from home, class, the computer lab, or anywhere where there is an internet connection.
 - **PageOut®** also allows for surveys to be conducted. You can assess the student's opinions anytime throughout the semester with the survey.
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Q11-Is PageOut® hosted locally?

A: No, **PageOut®** is hosted by McGraw-Hill on their servers. You don't have to worry about installing software for **PageOut®** to operate. McGraw-Hill maintains the servers that **PageOut®** resides on.

Q12-How can a colleague who wants to try out PageOut® get an account?

A: After logging into **PageOut®** on the upper right hand corner of the page there is a "Register A Colleague" link that you can click on to sign up a colleague with a **PageOut®** account.

